Print Server Installation Guide

For MPS1-T and MPS1-2 Ethernet Print Servers
and MPS100 Fast Ethernet Print Servers
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Part Number: 900-146
Rev. A

WARNING

This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against such interference when operating in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with this guide, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause interference in which case the user, at his or her own expense, will be required to take whatever measures may be required to correct the interference.

Changes or modifications to this device not explicitly approved by Lantronix will void the user's authority to operate this device.

Cet appareil doit se soumettre avec la section 15 des statuts et règlements de FCC. Le fonctionnement est subjecté aux conditions suivantes:

(1) Cet appareil ne doit pas causer une interférence malfaisante.

(2) Cet appareil doit accepter n'importe quelle interférence reçue qui peut causer une opération indésirable
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1 - Introduction

The Lantronix Micro Print Server (MPS) is a multiprotocol print server that provides shared network access to printers for a variety of network protocols and operating systems. The MPS supports the AppleTalk (EtherTalk), Microsoft LAN Manager, Local Area Transport (LAT), IPX (NetWare), and TCP/IP protocols. The MPS can queue multiple pending jobs and service those jobs in the order that they are received from the hosts. The Centronics parallel port on the back of the MPS is compatible with the Hewlett-Packard Bitronics interface, which allows bi-directional communication on the parallel port.

There are three MPS models which are the same except for the Ethernet interface used. The MPS1-T has an RJ45 port for 10BASE-T connections, the MPS1-2 has a BNC connector for 10BASE-2 connections, and the MPS100 can auto-negotiate between 10BASE-T and 100BASE-T media connected to its RJ45 port. The features, installation process, and configuration procedures are the same.

NOTE: In this manual, all MPS models will be referred to as “the MPS” or “the Server” unless a distinction needs to be made between them.
1.1 How to Use This Manual

This guide is structured as follows:

- Chapter 2, Installation, explains how to physically install the Server.
- Chapter 3, Getting Started, explains the minimum configuration needed to operate the Server.
- Chapters 4 through 8 cover protocol-specific setup needed to install print queues and otherwise use the Server.

Read chapters 2 and 3 in order, then proceed to the protocol-specific chapter that relates to your network.
2 - Installation

2.1 Product Description

The front panel of the MPS has a Test button, LEDs, a power connector, and one of the following Ethernet ports: a BNC connector for 10BASE-2 (MPS1-2), an RJ45 port for 10BASE-T (MPS1-T), or an RJ45 port for 10/100BASE-T (MPS100). The rear panel has a Centronics connector.

The **LINK** LED is solid green when there is a valid Ethernet network connection. The **ACT** (Activity) LED flashes green or red when the server is in use. The **100** (100 MBit) LED (MPS100 only) is solid green when a 100BASE-T network is connected.
The Test button serves two functions. When pressed briefly, it prints a test page. When pressed for five seconds while plugging in the power cable, it returns the Server to its factory default configuration.

### 2.2 Installation

The following diagram shows a properly-installed MPS:

![Diagram of MPS installation](image)

To install the server, complete the following steps in order. Refer to the numbers in the figure for help.

2 - 2
1. Connect the MPS Centronics connector directly to your printer’s connector.

2a. For MPS1-T and MPS100 models, connect a twisted pair Ethernet cable to the MPS RJ45 connector.

2b. For MPS1-2 models, connect a thin coaxial Ethernet cable to the MPS BNC connector.

3. Attach one end of the power cable to the MPS; plug the other end into an electrical outlet. Power will come on automatically.

NOTE: The LINK LED indicates a good network connection. The ACT LED gives information about what the MPS is doing; for example, when code is being downloaded as the unit boots, the LED will blink green quickly.

Allow 45 seconds for the unit to fully boot. The LINK LED will be lit if there is a valid connection to the network, and the ACT LED should blink.

4. Print a Test page by pressing the Test / Reset button.

NOTE: If the Test page does not print, refer to Appendix B, Troubleshooting.

5. Install EZWebCon on your 32-bit Windows PC to configure your Server. The EZWebCon software is located on the CD-ROM. See EZWebCon Configuration on page 3-2 for more information.
It is important to consider the following points before logging into and configuring the MPS:

- The MPS IP address must be configured before any TCP/IP functionality is available. (See Setting the IP Address on page 4-2.)
- There are two important passwords on the MPS: the privileged password and the login password.
  
  Changing any server, service, or port setting requires privileged user status. The default privileged password is `system`. The login password is required for remote console logins. The default login password is `access`.

**NOTE:** If you would like to change either the privileged or login password, either use EZWebCon or refer to the Print Server Reference Manual located on the CD-ROM.
Getting Started

3.1 EZWebCon Configuration

The EZWebCon configuration software is the recommended way to configure the MPS. EZWebCon is a graphical user interface that guides first time users through the initial configuration process and allows experienced users to update and change any configurable parameters. There are two important things to note about EZWebCon:

- Your Server must have an IP address before EZWebCon can log into it for configuration purposes. See Setting the IP Address on page 4-2 for instructions.

- EZWebCon requires a Java Virtual Machine (JVM) on the client. Lantronix provides JVM installers for Solaris and 32-bit Windows users, as well as source code and instructions for compiling it for use on other systems.

The EZWebCon software is located on the distribution CD-ROM. All instructions for installing EZWebCon are provided in the README file. For assistance once EZWebCon is running, refer to the EZWebCon on-line help.

**NOTE:** EZWebCon is also available from the Lantronix FTP and BBS servers. See Appendix D for more information about logging into the FTP and BBS servers.
3.2 Incoming Logins

Incoming logins made via EZWebCon can be used to configure the server. Incoming LAT and TCP/IP logins can also be used.

Incoming Telnet is enabled by default to allow TCP/IP connections. To change this setting, use the Define Server Incoming command described in the Command Reference chapter of the Print Server Reference Manual located on CD-ROM.

Incoming logins do not prompt for a login password; therefore, you may wish to disable them. If it is undesirable to disable incoming logins, the Server can be configured to prompt for a password with the Define Server Incoming Password Enabled command.

3.3 Services

With few exceptions, a service must be created before print queues can be configured on the MPS. A service is a resource accessible to network hosts. A Lantronix service is also known as a remote printer name or remote queue name on many operating systems.

The following 3 default services are available once the Server has booted:

- MPS_xxxxxx_TEXT  Used for text print jobs
- MPS_xxxxxx_PCL   Used for binary print jobs, such as plotter or PCL files
- MPS_xxxxxx_PS    Used for PostScript print jobs
If you need to modify a default service, see the Server Configuration chapter of the Print Server Reference Manual located on the CD-ROM. Be sure to reboot after configuring services so that the changes take effect.
4 - TCP/IP Configuration

The EZWebCon configuration software is the easiest way to configure the MPS. The following sections cover IP address configuration and print configuration methods for TCP/IP hosts.

**NOTE:** The Server needs an IP address before you can use EZWebCon. See page 4-2 for instructions.

The MPS provides two major methods of printing via TCP/IP: Berkeley remote LPR and RTEL host software.

Neither Windows for Workgroups nor Windows 95 support LPR directly; however, there are third party solutions available. For more information about recommended peer-to-peer printing solutions, see the Lantronix Windows 95 FAQ on the CD-ROM or the Lantronix web site.
4.1 Setting the IP Address

The MPS IP address must be configured before any TCP/IP functionality is available.

To set the IP address, use one of the following methods: EZWebCon; a directed Ping packet; a DHCP, BOOTP, or RARP reply; or commands entered at the command line (Local>) interface.

4.1.1 Using EZWebCon

The MPS must have an IP address before you can log into it using EZWebCon. To assign the IP address from EZWebCon:

1. Start EZWebCon. Instructions for installing, running, and using EZWebCon can be found on the distribution CD-ROM.
2. Click on the Lantronix logo menu in the bottom left corner of the EZWebCon window, then select Assign IP Address to Server.
3. Fill in the following information:
   A. The last three bytes of the MPS’s hardware address. The hardware address is printed on the bottom of the Server.
   B. The desired IP address.
C. The subnet, if you wish to use a subnet other than the default.
D. The IP address of the TFTP server you wish to use, if desired.

4. Click OK.
5. Cycle power on the server. EZWebCon will let you know whether the configuration was successful.

4.1.2 Using a Directed Ping Packet

The ARP/ping method is available under UNIX, Windows 95, and Windows NT. If the MPS has no IP address, it will set its address from the first directed IP packet it receives.

NOTE: The ARP/ping method only works during the first two minutes of MPS operation. After two minutes, an alternate method must be used or the MPS must be rebooted.

On a UNIX host, create an entry in the host’s ARP table and substitute the intended IP address and the hardware address of the server, then ping the server. This process typically requires superuser privileges.

```bash
# arp -s 192.0.1.228 00:80:a3:xx:xx:xx
% ping 192.0.1.228
```
TCP/IP Configuration

In order for the ARP command to work on Windows, the ARP table on the PC must have at least one IP address defined other than its own. If the ARP table is empty, the command will return an error message. Type `ARP -A` at the DOS command prompt to verify that there is at least one entry in the ARP table.

If there is no other entry beside the local machine, ping another IP machine on your network to build the ARP table. This has to be a host other than the machine that you’re working on. Once there is at least one entry in the ARP table, use the following commands to ARP the IP address to the MPS and make the MPS acknowledge the IP assignment.

```
C:\ ARP -S 192.0.1.228 00-80-A3-XX-XX-XX
C:\ PING 192.0.1.228
```

**NOTE:** There should be replies from the IP address if the ARP command worked.

When the MPS receives the ping packet, it will notice that its IP address is not set and will send out broadcasts to see if another node is using the specified address. If no duplicate is found, the server will use the IP address and will respond to the ping packet.

The MPS will not save the learned IP address permanently; this procedure is intended as a temporary measure to enable EZWebCon to communicate with the server, or allow an
TCP/IP Configuration

administrator to Telnet into the MPS. Once logged in, the administrator can enter the
**Change IPaddress** command to make the address permanent.

```
% telnet 192.0.1.228
Trying 192.0.1.228

Lantronix Version n.n/n (yymmdd)
Type Help at the 'Local_>' prompt for assistance.

Enter Username> gopher
Local> SET PRIVILEGED
Password> system (not echoed)
Local>> DEFINE IPADDRESS 192.0.1.228
```

Any host wishing to access the MPS will have to be told the MPS’s IP address. This is
typically configured in the unix file `/etc/hosts` or via a nameserver. Refer to the host’s
documentation for additional information.
4.1.3 Using a DHCP, BOOTP, or RARP Reply

At boot time a host-based DHCP, BOOTP, or RARP server can respond to an MPS request for an available IP address. For information about configuring the DHCP, BOOTP, or RARP server, see your host documentation.

4.1.4 Using the Command Line Interface

1. Connect to the serial port (Port 1) using a terminal emulation program. The serial settings should be 9600 baud, 8 bits, 1 stop bit, no parity.
2. Become the privileged user and enter the new IP address.

```
Local> SET PRIVILEGED
Password> system (not echoed)
Local>> DEFINE SERVER IPADDRESS 192.0.1.201
```
4.2 Notes About LPR

There are four important things to note about the LPR printing method:

1. Because of the way the LPR protocol is typically implemented on the host, the processing options and banner page are sent after the job data itself. **The MPS will print a banner page at the end of a job, and cannot support most of the LPR options.** If it is necessary to have the banner page at the beginning of the printout, install and use the RTEI software. If banners are not needed, they can be disabled.

2. The MPS cannot print multiple copies of the print job when using the “-#n” lpr option.

3. If two print queues on the host refer to two services on the same MPS, they must use separate spooling directories.

4. No special purpose input or output filters can be used when printing via LPR. If this functionality is necessary, use the named pipe interface program in the RTEI print queue configuration software.
TCP/IP Configuration

4.3 LPR on Windows NT 4.x

NOTE: *This installation assumes that TCP/IP, Simple TCP/IP, and Microsoft TCP/IP printing have been installed on the Windows NT host.*

1. In the Control Panel, double-click the **Printers** icon.
2. Double-click the **Add Printer** icon.
3. In the window that appears, choose **My computer** and click **Next**.

![Add Printer Wizard](image)
4. Select the **Add Port** button and click **Next**.
5. Select **LPR Port**.

![Printer Ports dialog box](image)

**NOTE:** If LPR Port is not an option, refer to your Windows NT documentation for instructions on installing the “Microsoft TCP/IP Printing” service.

6. Enter the name or IP address of your MPS on the first line, and enter the name of your MPS print service on the second line.

![Add LPR compatible printer dialog box](image)
7. Select the manufacturer and printer type.
8. Enter the queue name.
9. If applicable, choose **Shared** and select the type of operating system that the printer will be working with. (First confirm that the print queue is working.)
10. Test the printer.
4.4 LPR on UNIX Hosts

The Berkeley remote printing system is supported on many machines, and is simple to configure.

This section describes how to configure LPR print queues on generic UNIX hosts such as SUN hosts. There are slight variations in LPR configuration for AIX, HP, and SCO hosts, as will be explained in the following sections.

1. Install a print queue on your host by adding the MPS name and IP address to the /etc/hosts file:

   192.0.1.83 MPS_xxxxxx

2. Add the host print queue to the /etc/printcap file:

   mps_prt|Printer on LAB MPS:
   :rm=MPS_xxxxxx:\
   :rp=MPS_xxxxxx_TEXT:\
   :sd=/usr/spool/lpd/mps_prt:

The punctuation shown is required, and no extra spaces should be added.
TCP/IP Configuration

This will create a host queue named **mps_prt**. The **rm** parameter is the name of the MPS in the host’s address file, the **rp** parameter is the name of the service as it exists on the MPS, and the **sd** parameter specifies the name of a directory used to hold temporary spooling files.

3. Create a world-writable spooling directory using the **mkdir** command.

```
# mkdir /usr/spool/lpd/mps_prt
# chmod 777 /usr/spool/lpd/mps_prt
```

4. If desired, use the **mx** option to allow unlimited size files to be printed and the **sh** option to prevent header pages from being generated. See the host’s documentation or man pages for more information on the format of the printcap file and how to create the spool directory.

5. Print to the queue using normal lpr commands:

```
% lpr -Pmps_prt /etc/hosts
```
4.4.1 LPR on AIX Hosts

LPR has only been tested on AIX versions 3.2 and higher. The System Management Interface Tool (SMIT) allows you to enable LPD printing and create print queues.

To create a print queue:

1. At the host prompt type `smit`.
2. Choose `Print Spooling`.
3. Choose `Manage Print Server` and `Start the Print Server Subsystem (lpd daemon)`.
4. In the `Start the Print Server Subsystem` dialog box, type `both` in the first field. The message “The lpd subsystem has been started” will appear. Click `Done`.

To add a print queue:

1. From the main window choose `Print Spooling`.
2. Choose `Manage Print Server` and `Manage Print Queues`.
3. Choose `Add a print queue`.
4. From the dialog box that appears choose `remote`. 
5. From the next dialog box choose **Remote Printing**.

6. The **Add a Standard Remote Print Queue** dialog box will appear. Enter the following information.
   - The name of the print queue,
   - The name of the MPS unit,
   - The name of the MPS service,
   - The type of print spooler on the remote server, and
   - A description of the printer on the remote server.

A dialog box will appear with the message “Added print queue **mps_prt**.”

**NOTE:** If you are unable to use SMIT, see the Print Server Reference Manual for UNIX commands for setting up print queues.

7. Print to the queue using normal \texttt{lp} syntax.

\begin{Verbatim}
\% lp -d mps_prt filename
\end{Verbatim}
4.4.2 LPR on HP Hosts

The System Administration Manager (SAM) allows you to create print queues.

**NOTE:** If you are unable to use SAM, the Print Server Reference Manual located on the CD-ROM described UNIX commands that can be used to set up print queues.

To create a print queue:

1. At the HP prompt type `sam`.
2. From the main application window choose **Printers and Plotters**.
3. Choose **Printers/Plotters** from the Printers and Plotters window.
4. In the pull-down menu select **Remote Printer/Plotter** from the **Actions** menu.
5. The Add Remote Printer window will appear. SAM will prompt you for:
   - The printer name (the name of the print queue),
   - The remote system name (the MPS name),
   - The remote printer name (the MPS service),
   - The remote cancel model, and
   - The remote status model.
TCP/IP Configuration

**NOTE:** Printer names on HP hosts are limited to 13 characters. The MPS text service name will be too long, so you will have to rename the server.

### 4.4.3 LPR on SCO UNIX Hosts

LPR is supported in SCO V3.2 release 4 with TCP/IP Version 1.2 and greater.

To configure a print queue using LPR:

1. Issue the `mkdev rlp` command. This will install the Berkeley remote printing files and executable programs.

**NOTE:** The `mkdev rlp` command should only be issued once, or serious problems will occur. If this happens, contact SCO technical support.

You can print to this queue using normal `lp` syntax once the remote printer is set up.

To create a remote printer:

1. Issue the `rlpconf` command.
2. Answer the questions that follow. See the figure on the next page for more information.
Remote Printing Configuration
Enter information for remote printers or local printers accepting remote printing requests
Please enter the printer name (q to quit): backupprinter
Is printer backupprinter a remote printer or a local printer? (r/l) r
Please enter the name of the remote host that backupprinter is attached to: MPS_xxxxx
The backupprinter is connected to host MPS_xxxxx.
Is this correct? (y/n) y
Would you like this to be the sys.default printer? (y/n) y
Make sure your hostname appears in MPS_PRT’s /etc/hosts.equiv or /etc/hosts:lpd file.
Make sure backupprinter appears in /etc/printcap (in BSD format).
Make sure backupprinter has a spool directory on MPS_PRT.
Putting the printer in printer description file and creating spool directory... done
Updating LP information... done

The printer name is your MPS service name. The remote host name is the name of your MPS as it is listed in your hosts file.

During initial configuration, the queue name must be the same as the remote printer name. However, you may change the queue name later by manually editing the printcap file.
4.5 RTEL Functionality

If the LPR method of printing is not adequate for an application (for example, if you need banners before jobs, or more flexibility), configure the Lantronix-supplied RTEL software on the host. After installing the software configuring the connections to the MPS, you can use normal UNIX print commands and queue utilities such as lpc and lpsstat.

NOTE: RTEL binaries are provided for many systems. Source code is also provided for use on non-supported systems.

To print to the MPS using special formatting or using third-party software packages, you may have to create “print pipes” on the host. The RTEL software provides this functionality by providing a UNIX named-pipe interface.

To recreate the RTEL source files:

1. Copy the file RTEL_SRC.TAR from the distribution CD-ROM to the UNIX host. Ensure that a binary copy is performed.
2. Untar the archive.
3. See the README files in the created directories that describe the contents of the RTEL distribution and man pages that describe the actual software functionality.
### 4.6 Unix Host Troubleshooting

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Server IP address and name are entered in the host file</td>
<td>Telnet to the Server using the name in the host file and verify that the Server name is resolvable and that the Server is reachable via the network.</td>
</tr>
</tbody>
</table>
| Jobs that appear in the host queue reach the Server | From within the LPC administrative utility, enter these commands to clear and reset the host queue:  
  
  abort queue_name  
  clear queue_name  
  enable queue_name  
  start queue_name. |
5 - NetWare Configuration

The EZWebCon configuration software is the easiest way to configure the MPS. The following sections cover print configuration methods for NetWare hosts.

**NOTE:** The Server needs an IP address before you can use EZWebCon. See the Setting the IP Address section on page 4-2 for instructions.

This chapter explains creating NDS print queues with NetWare Administrator and with the PCONSOLE Quick Setup option. To create NDS print queues, you must be running NetWare version 4.x with NDS capabilities.

If you are running NetWare versions 2.x, 3.x, or version 4.x with bindery emulation, you may configure bindery print queues using QINST (bindery only) or PCONSOLE. For more information, see the NetWare chapter of the Print Server Reference Manual, located on CD-ROM.
5.1 Obtaining an NDS License

If you wish to create NDS print queues, you must read and complete an NDS registration form via one of the following methods:

- Using a forms-capable Internet browser, navigate to the Lantronix World Wide Web site (located at URL http://www.lantronix.com) and find the NDS Registration link.

- Send email to nds-info@lantronix.com. You will receive a blank registration form that can be completed and returned to Lantronix.

- If you don’t have Internet access, contact a Lantronix Technical Support representative for assistance. Contact information is provided in Appendix A.

1. License NDS on your server using the string obtained from Lantronix.

   ```
   Local>> DEFINE PROTOCOL NETWARE DSLICENSE licensestring
   ```

2. Define the directory service tree in which the Server is located.

   ```
   Local>> DEFINE PROTOCOL NETWARE DSTREE foodco
   ```
NOTE: For an explanation of the structure of the NetWare Directory Service tree, see your host documentation.

3. Define the directory service context in which the Server is located.

4. Enter the List Protocol NetWare Access command to ensure that at least one of the file servers in the directory service tree is in the access list.

5. If desired file server is not in the access list, add it.

6. Reboot the MPS.
5.2 Creating Print Queues Using NetWare Administrator Quick Setup

The NetWare Administrator management utility allows you to manage network resources, such as queue-based print services, in a tree structure. You can either use the Quick Setup option or individually create printing-related objects.

To create a print queue with the Quick Setup option.

**NOTE:** NetWare Administrator can be used for both NDS and bindery print queues.

1. Start NetWare Administrator.
2. In the Directory Tree windows, select the context in which to install the printer.
3. From the Menu Bar, select Tools: Print Services Quick Setup.
4. In the Print Server Name field, enter the name of your Lantronix server (viewable by entering the Show Server command at the Local> prompt).
5. In the Printer Name field, enter the name of the desired print service configured on your Lantronix server.
6. In the Print Queue Name field, enter the name of the print queue to create. The name should be meaningful to you; it will not affect Server configuration.
7. Click Create.
8. Reboot the MPS.
5.3 Creating NDS Print Queues Using PCONSOLE

1. Log in as Admin on the file server you will be changing.
2. Type **PCONSOLE** at the X: prompt to start the utility.
   For example, if your file server is mapped to the F: drive, you would use the F: prompt.
3. From the main menu choose Quick Set-Up.
4. PCONSOLE will prompt you for information with which to configure the print queue.
   The print server name is the name of your MPS (MPS_xxxxxx). The new printer name is the service name (for example, MPS_xxxxxx_Text). The new print queue can be any name. The print queue volume is the name of the file server from which the printer receives print requests. The remaining fields can be left in their default settings.

   **NOTE:** In the above text, xxxxxx represents the last 6 digits of your MPS’s hardware address. The hardware address is printed on the unit’s label.

5. Press the **F10** key to save the print queue information.
6. Reboot the MPS.
### 5.4 NetWare Host Troubleshooting

**Table 5-1: NetWare Host Troubleshooting (Bindery Mode)**

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The print server names in PCONSOLE match the MPS name and its service name?</td>
<td>Use PCONSOLE to check.</td>
</tr>
<tr>
<td>The Server’s NetWare access table</td>
<td>Use the <code>Show Protocols NetWare Access</code> command. Scanning too many file servers can cause a delay between jobs. Configure the access list to only scan for jobs on the file servers of interest.</td>
</tr>
</tbody>
</table>

**Table 5-2: NetWare Host Troubleshooting (NDS)**

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Server’s NetWare access table</td>
<td>Use the <code>Show Protocols NetWare Access</code> command. By default, only local file servers are scanned for queues.</td>
</tr>
<tr>
<td>The login password on the Server and the queue password on the file server</td>
<td>The passwords must match or the Server will not be able to log into the file servers to scan for jobs.</td>
</tr>
</tbody>
</table>
The print server has successfully attached to the queue

Type `NETSTAT` at the Local> prompt. This will display information about file servers, printers, and queues that the print server has found. If a queue is in JobPoll, the print server has successfully attached to the queue.

The DSTree, DSContext, and DLicensed Type

`Show Protocol NetWare NDS`. This command shows the tree and the context that you have configured, a failure code, and an NDS error code for each server.

DSTree is the directory service tree on which the print server is located. DSContext is the context where the print server is located; it must match the context on the file server (The DSContext must be of the following form: `ou=fruit.o=exotic`). DSLicensed should be `yes`.

Printer and queue changes have propagated through the NDS tree

It may take a few minutes for the changes to propagate. If the print server doesn’t attach, reboot the server.

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The print server has successfully attached to the queue</td>
<td>Type <code>NETSTAT</code> at the Local&gt; prompt. This will display information about file servers, printers, and queues that the print server has found. If a queue is in JobPoll, the print server has successfully attached to the queue.</td>
</tr>
<tr>
<td>The DSTree, DSContext, and DLicensed Type</td>
<td><code>Show Protocol NetWare NDS</code>. This command shows the tree and the context that you have configured, a failure code, and an NDS error code for each server. DSTree is the directory service tree on which the print server is located. DSContext is the context where the print server is located; it must match the context on the file server (The DSContext must be of the following form: <code>ou=fruit.o=exotic</code>). DSLicensed should be <code>yes</code>.</td>
</tr>
<tr>
<td>Printer and queue changes have propagated through the NDS tree</td>
<td>It may take a few minutes for the changes to propagate. If the print server doesn’t attach, reboot the server.</td>
</tr>
</tbody>
</table>
### Table 5-3: NDS Errors from the File Server

<table>
<thead>
<tr>
<th>Failure code</th>
<th>Failure code meaning</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>0xffffda7</td>
<td>Object could not be found in the given context</td>
<td>Check the print server name, DSContext, and DSTree to make sure that the printer server is set up correctly with PCONSOLE.</td>
</tr>
<tr>
<td>0xffffda5</td>
<td>The requested attribute could not be found</td>
<td>Use PCONSOLE to make sure that the print server has associated printers and that the printers have associated queues.</td>
</tr>
<tr>
<td>0xfffffd69</td>
<td>DS Database is locked</td>
<td>An administrator is probably updating the database. Wait a few minutes and issue the Set Protocol NetWare Reset command.</td>
</tr>
<tr>
<td>0xfffffd63</td>
<td>The password is invalid</td>
<td>The password for the print server object under PCONSOLE must match the Server’s login password. If the login password on the Server is left as the default (access), there should be no password for the print server object.</td>
</tr>
<tr>
<td>0xfffffd54</td>
<td>Secure NCP violation</td>
<td>Turn down the NCP packet signature level so that it is not required from the server.</td>
</tr>
</tbody>
</table>
## Table 5-4: NDS Printing Errors

<table>
<thead>
<tr>
<th>Bit</th>
<th>Failure Code Meaning</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Server out of memory</td>
<td>Turn the Server off, wait a few seconds, and turn it back on. Disable unused protocols and/or remove file servers without print queues from the NetWare access list.</td>
</tr>
<tr>
<td>2, 3</td>
<td>Unexpected response from file server</td>
<td>Report the problem to Lantronix Technical Support.</td>
</tr>
<tr>
<td>4</td>
<td>No printers found for the Server</td>
<td>Ensure that there are printers for the print server, and the printer names match the service names on the print server.</td>
</tr>
<tr>
<td>5</td>
<td>No printer queue found</td>
<td>Ensure that the printers have associated queues.</td>
</tr>
<tr>
<td>6</td>
<td>Login failed</td>
<td>Ensure there is a print server object configured with the same name as the Server.</td>
</tr>
<tr>
<td>7</td>
<td>Authentication failed</td>
<td>Ensure the Server login password is the same as the print server object password. If the Server is using the default password (access), there should be no print server object password.</td>
</tr>
<tr>
<td>8</td>
<td>Server cannot attach to queue</td>
<td>Check the NDS partitions, replicas, and volumes to ensure the file server where the queue lives has the correct information about the Server and printers.</td>
</tr>
</tbody>
</table>
6 - LAT Configuration

The EZWebCon configuration software is the easiest way to configure the MPS. The following sections cover print configuration methods for LAT hosts.

**NOTE:** The Server needs an IP address before you can use EZWebCon. See the Setting the IP Address section on page 4-2 for instructions.

LAT print queues can be created by printing to a port or printing to a service. Printing directly to a port requires no MPS configuration.

**NOTE:** Printing directly to a port is the easiest method for printing to the MPS. If you would like instructions for printing to a service, see the Print Server Reference Manual on the CD-ROM.

6.1 Printing Directly to a Port

1. Create a LAT application port that references the Server port.

```
$ RUN SYS$SYSTEM:LATCP
LATCP> CREATE PORT LTAnnn/APPLICATION
LATCP> SET PORT LTAnnn/NODE=MPS_xxxxxx/PORT=Port_n
LATCP> EXIT
```
2. Create and start a print queue that uses the LAT application port.

```
$ INITIALIZE/QUEUE/START/ON=LTAnn://PROCESSOR=LATSYM
/RETAIN=ERROR queue_name
```

3. Add the commands to the SYS$MANAGER:_LAT$STARTUP.COM file so the required LAT devices will be recreated after each host reboot.

**NOTE:** LAT terminal device characteristics may have to be changed to correctly print certain files. See your VMS documentation for more information.

4. Print to the queue.

```
$ PRINT/QUEUE=queue_name filename.txt
```
6.1.1 LAT Host Troubleshooting

By default, the LAT error message codes on the host are not translated into text error messages. If a LAT job fails and appears in the queue with an eight-digit hex result code, the code can be translated by issuing the following commands:

$ SHOW QUEUE/FULL/ALL queue_name
   (note the error code nnnnnnnn)
$ SET MESSAGE SYS$MESSAGE:NETWRKMSG.EXE
$ EXIT %Xnnnnnnnn

Table 6-1: Troubleshooting LAT Configurations Using a Port

<table>
<thead>
<tr>
<th>Area to check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The specified node name matches the Server’s node name</td>
<td>Use the <strong>Show Server</strong> command.</td>
</tr>
<tr>
<td>The specified port name matches the port’s name</td>
<td>Use the <strong>List Port 1</strong> command.</td>
</tr>
</tbody>
</table>
7 - AppleTalk Configuration

The EZWebCon configuration software is the easiest way to configure the MPS. The following sections cover print configuration methods for AppleTalk hosts.

NOTE: The Server needs an IP address before you can use EZWebCon. See the Setting the IP Address section on page 4-2 for instructions.

NOTE: Macintoshes that do not support EtherTalk will need either an Ethernet card or a LocalTalk-to-EtherTalk router to use the MPS.

7.1 Bitronics

The MPS advertises its printer as a LaserWriter. Therefore, printing from a Macintosh is only possible with a PostScript printer and bi-directional communication between the MPS and that printer.

NOTE: MacOS 8.1 can also print via LPD. See the Print Server Reference Manual located on CD-ROM for configuration instructions.

The MPS supports the Bitronics interface, an extension to the standard Centronics interface. Printers that support Bitronics allow bi-directional communication via the parallel port. To enable Bitronics on the MPS parallel port, use the Define Port 1 Bitronics Enabled command.
AppleTalk Configuration

7.2 Macintosh Services

Before attempting to print from a Macintosh, ensure that AppleTalk and PostScript are both enabled on at least one service. Once the service is configured, it will appear in the Chooser in the same zone as the MPS. Select the service in the Chooser and complete the appropriate setup options. Then close the Chooser window and print a test page of text to the Macintosh service.

7.3 AppleTalk Zones

If there is a router on the network, the MPS will appear in the default zone specified by the router. To change the default zone use the Define Protocol AppleTalk Zone command.

If the MPS is attached to a network without an AppleTalk router, all AppleTalk devices (including the MPS) will appear in the default zone in the Chooser.

NOTE: If no router is present on the network, the MPS will not accept AppleTalk print jobs for 60 seconds after booting.
7.3.1 AppleTalk Host Troubleshooting

Table 7-1: AppleTalk Host Troubleshooting

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The printer is available to be selected in the Chooser</td>
<td>Make sure the printer is in the right zone.</td>
</tr>
<tr>
<td>Bidirectional communication</td>
<td>Lock the printer in PostScript mode and issue the Test Service PostScript Count n command. This sends a job to the printer and waits for the response.</td>
</tr>
</tbody>
</table>
8 - LAN Manager/DLC Configuration

The EZWebCon configuration software is the easiest way to configure the MPS. This chapter explains DLC configuration for Windows NT 4.x hosts. Windows 95 does not support DLC printing (see Chapter 4, TCP/IP Configuration, for more information).

NOTE: The Server needs an IP address before you can use EZWebCon. See the Setting the IP Address section on page 4-2 for instructions.

NOTE: Printing using an LPD client is the preferred method for sending print jobs to the MPS. To print using the TCP/IP protocol see the Using the Command Line Interface section on page 4-8.

8.1 DLC Configuration

8.1.1 Server Configuration

To use the DLC protocol, you must have one service with the DLC characteristic enabled. Use the Define Service servicename DLC Enabled command. The DLC characteristic may be associated with only one service on a given MPS.
8.1.2 Host Configuration

To send print jobs from a Windows NT host to the MPS, add the MPS as a Windows NT printer.

1. Double-click the Printers icon in the Control Panel.
2. Double-click the Add Printer icon.
3. In the window that appears select My Computer and click Next.
4. Select the Add Port button.
5. Select Hewlett-Packard Network Port and click New Port.
   If Hewlett-Packard port is not one of the available options, you must install DLC printing from your Windows NT system disks. DLC is not installed by default.
6. Enter the Server’s hardware address. It is printed on the Server’s bottom label.
7. Select Job-based.
8. Select the manufacturer and printer type.
9. Enter the queue name.
10. If applicable, choose Shared and select the operating system the printer will be working with. (First confirm that the print queue is working.)
11. Test the printer.
A - Contact Information

If you are experiencing an error that is not listed in the Troubleshooting appendix or if you are unable to fix the error, contact your dealer or Lantronix Technical Support at (800) 422-7044 or (949) 453-3990. Technical Support is also available via Internet email at support@lantronix.com.

When you report a problem, please provide the following information:

- Your name, and your company name, address, and phone number
- Lantronix server model number
- Lantronix server serial number
- Software version (use the Show Server command to display)
- Network configuration, including the information from a Netstat command
- Description of the problem
- Debug report (stack dump), if applicable
- Status of the unit when the problem occurred (please try to include information on user and network activity at the time of the problem)
Contact Information

LANtronix
15353 Barranca Parkway, Irvine, CA 92618 USA
Phone: 949/453-3990
Fax: 949/453-3995
World Wide Web: http://www.lantronix.com

North American Direct Sales: 800/422-7055
North American Reseller Sales: 800/422-7015
North American Sales Fax: 949/450-7232
Internet: sales@lantronix.com

International Sales: 949/450-7227
International Sales Fax: 949/450-7231
Internet: intsales@lantronix.com

Technical Support: 800/422-7044 or 949/453-3990
Technical Support Fax: 949/450-7226
Internet: support@lantronix.com
Troubleshooting

B - Troubleshooting

B.1 Power-Up Troubleshooting

There are several possible error situations if the LEDs do not flash.

Table B-1: Error Messages

<table>
<thead>
<tr>
<th>Message</th>
<th>Diagnosis/Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power-up diagnostic failure (hardware failure)</td>
<td>Note which LED is blinking and its color, then contact your dealer or Lantronix Technical Support.</td>
</tr>
<tr>
<td>The Server boots but does not try to load the Flash ROM code</td>
<td>Press the Test button. A brief description of the problem will be queued to the parallel port and printed.</td>
</tr>
<tr>
<td>Network Error: The ACT LED will blink yellow 2-3 times per second</td>
<td>A. Make sure the Ethernet network cable is properly connected and reboot the server.</td>
</tr>
<tr>
<td></td>
<td>B. If option A fails to resolve the problem, reload Flash ROM. See Appendix D.</td>
</tr>
</tbody>
</table>
Troubleshooting

B.2 Printing Problems

Table B-2: General Printing Problems

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Physical connection</td>
<td>To test a non-PostScript printer use the Test Port 1 Count 100 command. This command will send 100 lines of test data out the parallel port.</td>
</tr>
<tr>
<td>Service characteristics</td>
<td>Use the Show Service Local Characteristics command from the Server’s Local&gt; prompt to see if the desired service is available and to verify that the appropriate protocols are enabled on the service.</td>
</tr>
<tr>
<td>The IP address</td>
<td>The IP address must be unique on the network. Many problems will occur when there are duplicate IP addresses on the network.</td>
</tr>
<tr>
<td>Queue Status and Port counters</td>
<td>Use the Monitor Queue command to ensure queue entries appear in the job list. If an entry does not appear, refer to the appropriate host section in this Appendix.</td>
</tr>
<tr>
<td></td>
<td>Use the Monitor Port 1 Counters command to verify that the counter is incrementing with each job. If it is not, verify the connection between the Server and the printer.</td>
</tr>
</tbody>
</table>
B.3 BOOTP Troubleshooting

If the BOOTP request is failing and you have configured your host to respond to the request, check these areas:

**Table B-3: BOOTP Troubleshooting**

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>BOOTP is in your system’s /etc/services file</td>
<td>BOOTP must be an uncommented line in the /etc/services file.</td>
</tr>
<tr>
<td>The Server is in the loadhost’s /etc/hosts file</td>
<td>The Server must be in this file for the host to answer a BOOTP or TFTP request.</td>
</tr>
<tr>
<td>The download file is in the correct directory and is world-readable</td>
<td>The download file must be in the correct directory and world-readable. Specify the complete pathname for the download file in the BOOTP configuration file or, add a default pathname to the download filename.</td>
</tr>
<tr>
<td>The Server and host are in the same IP network</td>
<td>Some hosts will not allow BOOTP replies across IP networks. Either use a host running a different operating system or put the Server in the same IP network as the host.</td>
</tr>
</tbody>
</table>
## B.4 DHCP Troubleshooting

### Table B-4: DHCP Troubleshooting

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>DHCP is enabled on the Server.</td>
<td>Use the <strong>Define Server DHCP Enabled</strong> command.</td>
</tr>
<tr>
<td></td>
<td>If you manually enter an IP address, DHCP is automatically disabled.</td>
</tr>
<tr>
<td>Make sure the DHCP server is</td>
<td>Check to see that the DHCP server is on and is functioning correctly.</td>
</tr>
<tr>
<td>operational.</td>
<td></td>
</tr>
<tr>
<td>Did the Server get its IP address from</td>
<td>Refer to the <strong>DHCP Manager</strong> on your DHCP server for information about</td>
</tr>
<tr>
<td>the DHCP server?</td>
<td>addresses currently in use. If the DHCP server does not list your Server’s</td>
</tr>
<tr>
<td></td>
<td>IP address, there may be a problem.</td>
</tr>
</tbody>
</table>
B.5 RARP Troubleshooting

Table B-5: RARP Troubleshooting

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Server’s name and hardware address in the host’s /etc/ethers file</td>
<td>The Server’s name and hardware address must be in this file for the host to answer a RARP request.</td>
</tr>
<tr>
<td>The Server’s name and IP address in the /etc/hosts file</td>
<td>The Server’s name and IP address must be in this file for the host to answer a RARP request.</td>
</tr>
<tr>
<td>The operating system</td>
<td>Many operating systems do not start a RARP server at boot time. Check the host’s RARPD documentation for details, or use the ps command to see if there is a RARPD process running.</td>
</tr>
</tbody>
</table>
B.6 PostScript Problems

PostScript printers will silently abort jobs if they detect an error.

Table B-6: PostScript Troubleshooting

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Server is communicating with the printer</td>
<td>To test a PostScript printer use the Test Port 1 PostScript Count 2. This command will send 2 pages of PostScript data out the parallel port. Watch the indicators on the printer to verify that the Server is communicating with the printer. If the printer is capable of bidirectional communication, use the Test Service MPS_xxxxx_PS PostScript Count 5 command. This will transfer data both to and from the printer. Autoselection must be disabled and the printer must be configured as a PostScript printer for this test to succeed.</td>
</tr>
<tr>
<td>The printer is configured to use 8-bit characters</td>
<td>If special characters or bitmaps are not printing correctly, the printer may be incorrectly configured to use 7-bit characters.</td>
</tr>
<tr>
<td>Service Characteristics</td>
<td>Issue the Show Service Characteristics command. If the service rating is zero, the parallel port is in use. Verify that the PostScript characteristic and appropriate protocols have been enabled on the service.</td>
</tr>
</tbody>
</table>
B.6.1 Bitmap Graphics

If files that contain embedded bitmap graphics print incorrectly, it is because the bitmaps are being sent as actual binary data and binary data cannot be printed via serial or parallel interfaces.

Most major application packages have provisions to print using either “binary postscript” (for printers connected to the network via LocalTalk) or “hex postscript” (for printers connected to the network via a serial port or parallel port). If your application does not have this provision, ask the application vendor for an upgrade version or “patch” that will add the “hex postscript” function.

<table>
<thead>
<tr>
<th>Area to Check</th>
<th>Explanation</th>
</tr>
</thead>
</table>
| Port Counters | If PostScript jobs appear to print but nothing comes out of the printer, verify the amount of data sent from the host. Issue the appropriate print command from the host system. After the job has completed, use the **Show Port 1 Counters** command.  

The bytes output value should be approximately 171 bytes greater than the size of the file on the host system. These numbers are only approximate, but will show that data is flowing to the printer. |
C - Pinouts

C.1 Parallel Information

Lantronix uses standard Centronics parallel connectors.

For optimum performance of your Server, Lantronix recommends the use of high quality parallel cables. Choose one of the following:

- A Lantronix parallel port cable, part number #500-011 (6 feet).
- Any other brand of IEEE Std 1284-1994 compliant cable. Compliant cables can easily be identified by the permanent label “IEEE Std 1284-1994 compliant” on the cable itself.

NOTE: Non-compliant cables have the same type of connectors but different electrical characteristics.
D - Updating Software

Current software files are available on the distribution CD. Software updates and release notes for the Server can be downloaded directly from the Lantronix development systems in one of three ways: via the Lantronix World Wide Web site located at http://www.lantronix.com, using anonymous FTP through the Internet, and via dial-up modem.

D.1 Updating Via the Web

The latest version of MPS.SYS can be downloaded from the Lantronix Web site. The following instructions will lead you through the web site to the software file.

2. From the directory that appears, choose pub/.
3. From the resulting directory, choose the server acronym.
4. From the resulting directory, choose the software volume.
5. From the final directory, choose MPS.SYS.

NOTE: As a result of Netscape Navigator's configuration, clicking on the software name will not allow you to download the file. You must save the file as a source document to your host.
D.2 Updating Using FTP

The server software resides on the Lantronix FTP server (ftp.lantronix.com). Most of these files are binary data, so the binary option must be used to transfer the files. All released files are in the pub directory. Always download the README file in the pub directory before downloading anything else; it contains a directory of available versions.

To log into the FTP server, enter a username of anonymous and enter your full email address as the password. The following text will be displayed:

```
230-Welcome to the Lantronix FTP Server.
230-
230-IMPORTANT: Please get the README file before proceeding.
230-IMPORTANT: Set BINARY mode before transferring executables.
220-
230-Direct questions to support@lantronix.com or 1.800.422.7044
230-Questions about this ftp account only to ftp@lantronix.com
230-
230 Guest login ok, access restrictions apply.
Remote system type is UNIX. [your type will be displayed here]
Using binary mode to transfer files.
ftp>
```
D.3 Updating Using the BBS

The Lantronix system uses high speed modems for the physical connection and allows file transfers using KERMIT, xmodem, ymodem, and zmodem. The modem phone number is (949) 367-1051. The account name is ets and the password is server.

Remember that the download files (MPS.SYS) and executable images are image data and should only be transferred in binary mode, otherwise the files will be corrupted.

```plain
SunOS UNIX (nexus)
login: ets
Password: server (not echoed)
Last login: Mon Jun 5 13:21:13 from company.com
SunOS Release 4.1.3_U1 (NEXUS) #2: Fri Dec 2 10:08:39 PST 1997
Welcome to the Lantronix BBS. Type 'h' for help
userid ('new' for new user): new
Welcome, new user! Enter a userid, 1-12 characters, no spaces.
Userid: bob
Enter Passwd: platypus (not echoed)
Confirm Passwd: platypus (not echoed)
User Name: bob
Terminal type (default=vt100):
Email address, if any: bob@widgets.com
--CONTINUED NEXT PAGE--
```
D.4 Reloading Software

The Server stores software in Flash ROM to control the initialization process, operation, and command processing. The contents of Flash ROM can be updated by downloading a new version of the operational software via NetWare, TCP/IP, or MOP. Regardless of which protocol is used to update Flash ROM, the following points are important:

- The Flash ROM software is contained in a file called MPS.SYS. The name should not be changed.
- The download file should be world-readable on the host.
- There is a sixteen character length limit for the path name.
- There is a twelve character limit for the filename.
• Define commands must be used because Set configurations are cleared when the Server boots. Use the List Server Boot command to check settings before rebooting.

**NOTE:** It is very important to check the Server settings before using the Initialize Reload command to ensure that you are reloading the correct software file.

**D.4.1 Reloading Sequence**

If DHCP, BOOTP, or RARP is enabled on the Server, the Server will request assistance from a DHCP, BOOTP, or RARP server before starting the download attempts. The Server will then try TFTP, NetWare, and MOP booting, in that order, provided that it has enough information to try each download method.

Downloading and rewriting the Flash ROM will take approximately two minutes from the time the Initialize command is issued. If the download file cannot be found or accessed, the Server can be rebooted with the code still in Flash ROM. As noted in Chapter 2, the OK/ACT LED will blink quickly while the Server is booting (and reloading code) and then slowly when it returns to normal operation.

**NOTE:** If you experience problems reloading Flash ROM, refer to Troubleshooting Flash ROM Updates on page D-9.
D.4.2 NetWare

The MPS.SYS file should be placed in the login directory on the NetWare file server. The Server cannot actually log into the file server (since it knows no username/password); it can only access files in the login directory itself. On the Server, specify the file server name, filename, and path.

```
Local> SET PRIVILEGED
Password> SYSTEM (not echoed)
Local>> DEFINE SERVER NETWARE LOADHOST fileserver
Local>> DEFINE SERVER SOFTWARE SYS:LOGIN\ MPS.SYS
Local>> INITIALIZE RELOAD
```

D.4.3 TCP/IP

Before the Server downloads the new software, it will send DHCP, BOOTP, and/or RARP queries (BOOTP and RARP queries are enabled by default). Next, the Server will attempt to download the MPS.SYS file using TFTP (Trivial File Transfer Protocol).

If a host provides DHCP, BOOTP, or RARP support, it can be used to set the Server's IP address (all) and loadhost information (BOOTP and RARP only). Add the Server's name,
IP address, hardware address, and download path and filename to the appropriate host file (usually /etc/bootptab).

Some BOOTP and TFTP implementations require a specific directory for the MPS.SYS file; in this case the path should not be specified in the bootptab file and the file must be placed in that directory. See your host’s documentation for instructions on how to configure the MPS.SYS file in the directory.

If BOOTP cannot be used to configure the Server's IP parameters, configure them by hand using the following commands listed below.

Local> SET PRIVILEGED
Password> SYSTEM (not echoed)
Local>> DEFINE SERVER IPADDRESS nnn.nnn.nnn.nnn
Local>> DEFINE SERVER SOFTWARE "/tftpboot/ MPS.SYS"
Local>> DEFINE SERVER LOADHOST nnn.nnn.nnn.nnn
Local>> LIST SERVER BOOT
Local>> INITIALIZE RELOAD

NOTE: For instructions on how to log into the Server and enter these commands, refer to Chapter 6, TCP/IP Configuration.
Updating Software

The path and filename are case-sensitive and must be enclosed by quotation marks. When attempting to boot across an IP router, you must configure the router to proxy-ARP for the Server, or use the bootgateway feature. For more information, see Set/Define Bootgateway in the Commands chapter of the Print Server Reference Manual on CD-ROM.

D.4.4 MOP

Copy the MPS.SYS file to the MOM$LOAD directory. The MPS.SYS filename is the only parameter that the Server needs to reload via MOP. Make sure the service characteristic is enabled on the host’s Ethernet circuit, and then reload the server using the Initialize Reload command.

NOTE: If an error message is displayed indicating an invalid record size on the VAX console, the MPS.SYS file was not transferred in binary mode.
D.5 Troubleshooting Flash ROM Updates

Many of the problems that occur when updating the Flash ROM can be solved by completing the following steps:

Table D-1: Flash ROM Troubleshooting

<table>
<thead>
<tr>
<th>Protocol</th>
<th>Area to Check</th>
</tr>
</thead>
<tbody>
<tr>
<td>NetWare</td>
<td>Ensure the file is in the login directory. Since the Server cannot actually log into the file server, it has very limited access to the server directories.</td>
</tr>
<tr>
<td>TFTP</td>
<td>Check the file and directory permissions. Ensure the loadhost name and address are specified correctly and that their case matches that of the filenames on the host system. Ensure the file and pathnames are enclosed in quotes to preserve case. Ensure that TFTP is enabled on the host; several major UNIX vendors ship their systems with TFTP disabled by default.</td>
</tr>
</tbody>
</table>
Table D-1: Flash ROM Troubleshooting, cont.

<table>
<thead>
<tr>
<th>Protocol</th>
<th>Area to Check</th>
</tr>
</thead>
<tbody>
<tr>
<td>MOP</td>
<td>The Ethernet circuit must have the <strong>service</strong> characteristic enabled. Ensure that the MOM$LOAD search path includes the directory containing the MPS.SYS file. Ensure that the files were transferred in Binary mode</td>
</tr>
</tbody>
</table>
E - Specifications

E.1 Power Requirements

Voltage: 95 - 250 Volts AC, 3-wire single phase, autoranging
Frequency: 47-63 Hz
Operating Current: 0.8 Amp (maximum)
Power: 25 Watts

E.1.1 Power Supply Cord

Cord type: 3 conductors, 1.0 mm² minimum conductor size (approximately 18 AWG)
Rated for: 250 Volts AC, 10 Amps
Length: ≤ 3.0 meters

E.2 Temperature Limitations

Operating range: 0° to 50°C (32° to 122°F)
Storage range: -40° to 66°C (-40° to 151°F)
Specifications

Max temperature change per hour: 20°C (36°F)

Rapid temperature changes may affect operation. Therefore, do not operate the Server near heating or cooling devices, large windows, or doors that open to the outside.

E.3 Altitude Limitations

Operating: 2.4 km (8000 ft.)
Storage: 9.1 km (30,000 ft.)

If operating the Server above 2.4 km (8000 ft.), decrease the operating temperature rating by 1°F for each 1000 ft.

E.4 Relative Humidity Limitations

Operating: 10% to 90% noncondensing
(40% to 60% recommended)

Storage: 10% to 90% (noncondensing)
F - Frequently-used Commands

This appendix lists some of the most frequently-used commands of the Print Server command set. More information about the command set, including additional options, can be found in the Print Server Reference Manual on the CD-ROM.

Please note the following before continuing:

- Commands are divided into Server (general), Port, and Protocol sections. Within each section, commands are listed alphabetically.
- Commands may require privileged user status. Enter Set Privileged, then enter the privileged password when prompted.
- When you enter a Define or Purge command, you must reboot the Server for the command to take effect.
- When the abbreviated syntax “{EN|DIS}” is shown, you must choose either Enabled or Disabled to complete the command.
### F.1 Server Commands

**Table F-1: Frequently-used Server Commands**

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE SERVER BOOTP</td>
<td>{EN</td>
<td>DIS}</td>
</tr>
<tr>
<td>DEFINE SERVER DHCP</td>
<td>{EN</td>
<td>DIS}</td>
</tr>
<tr>
<td>DEFINE SERVER GATEWAY</td>
<td>ipaddress</td>
<td>Specifies the host to be used as a TCP/IP gateway to forward packets between networks. Enter an IP address.</td>
</tr>
<tr>
<td>DEFINE SERVER INCOMING</td>
<td>option</td>
<td></td>
</tr>
<tr>
<td></td>
<td>BOTH</td>
<td>Enables incoming LAT and Telnet connections.</td>
</tr>
<tr>
<td></td>
<td>LAT</td>
<td>Enables only incoming LAT connections.</td>
</tr>
<tr>
<td></td>
<td>NONE</td>
<td>Disables incoming connections.</td>
</tr>
<tr>
<td></td>
<td>TELNET</td>
<td>Enables only incoming Telnet connections.</td>
</tr>
<tr>
<td></td>
<td>PASSWORD</td>
<td>Causes the server to prompt for a password for all incoming connections.</td>
</tr>
<tr>
<td></td>
<td>NOPASSWORD</td>
<td>Allows connections to be established without prompting for a password.</td>
</tr>
</tbody>
</table>
Frequently-used Commands

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE SERVER IPADDRESS ipaddress</td>
<td></td>
<td>Sets the Server’s network IP address.</td>
</tr>
<tr>
<td>DEFINE SERVER LOADHOST ipaddress</td>
<td></td>
<td>Specifies the TCP/IP host from which the Server requests its run-time code.</td>
</tr>
<tr>
<td>DEFINE SERVER LOGIN PASSWORD</td>
<td></td>
<td>Sets a new password that will be required before incoming logins are accepted. You will be prompted for the new password (up to 6 alphanumeric characters, case-insensitive).</td>
</tr>
<tr>
<td>DEFINE SERVER NAME &quot;newname&quot;</td>
<td></td>
<td>Specifies a new name for the Server. Names are restricted in length; generally a name of 11 or fewer characters is permissible.</td>
</tr>
<tr>
<td>DEFINE SERVER NETWARE LOADHOST server</td>
<td></td>
<td>Specifies the NetWare host from which the Server requests its run-time code. Enter a file server name of up to 11 characters.</td>
</tr>
<tr>
<td>DEFINE SERVER PRIVILEGED PASSWORD</td>
<td></td>
<td>Sets a new password that will be required for privileged user status. You will be prompted for the new password (up to 6 alphanumeric characters, case-insensitive).</td>
</tr>
<tr>
<td>DEFINE SERVER RARP {EN</td>
<td>DIS}</td>
<td></td>
</tr>
</tbody>
</table>
### Frequently-used Commands

#### DEFINE SERVER SOFTWARE "filename"
- **Description**: Specifies the name or path (TCP) of the software download file. The filename can be up to 11 characters, and the pathname can be up to 26. The Server will add a “.SYS” extension.

#### DEFINE SERVER SUBNET MASK ipmask
- **Description**: Specifies the subnet mask to be used for the Server. The `ipmask` must be in `n.n.n.n` format.

#### HELP `option`
- `<nothing>`: Displays a list of top-level (general) Help topics.
- `<keyword>`: Displays information about the keyword(s) entered. Multiple keywords must be specified in the order they occur in a command.

#### DEFINE SERVICE "name" PORT num
- **Description**: Creates a new service and associates it with the specified port.

```markdown
<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE SERVER SOFTWARE</td>
<td>&quot;filename&quot;</td>
<td>Specifies the name or path (TCP) of the software download file. The filename can be up to 11 characters, and the pathname can be up to 26. The Server will add a “.SYS” extension.</td>
</tr>
<tr>
<td>DEFINE SERVER SUBNET</td>
<td>mask ipmask</td>
<td>Specifies the subnet mask to be used for the Server. The <code>ipmask</code> must be in <code>n.n.n.n</code> format.</td>
</tr>
<tr>
<td>HELP</td>
<td>option <code>&lt;nothing&gt;</code></td>
<td>Displays a list of top-level (general) Help topics.</td>
</tr>
<tr>
<td></td>
<td><code>&lt;keyword&gt;</code></td>
<td>Displays information about the keyword(s) entered. Multiple keywords must be specified in the order they occur in a command.</td>
</tr>
<tr>
<td>DEFINE SERVICE</td>
<td>&quot;name&quot; PORT num</td>
<td>Creates a new service and associates it with the specified port.</td>
</tr>
<tr>
<td></td>
<td>`APPLETALK {EN</td>
<td>DIS}`</td>
</tr>
<tr>
<td></td>
<td>`LANMAN {EN</td>
<td>DIS}`</td>
</tr>
<tr>
<td></td>
<td>`LAT {EN</td>
<td>DIS}`</td>
</tr>
<tr>
<td></td>
<td>`NETWARE {EN</td>
<td>DIS}`</td>
</tr>
<tr>
<td></td>
<td>`RTEL {EN</td>
<td>DIS}`</td>
</tr>
<tr>
<td>Command</td>
<td>Option(s)</td>
<td>Description</td>
</tr>
<tr>
<td>-------------------</td>
<td>------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>DEFINE SERVICE</td>
<td>option</td>
<td><strong>name</strong> Specifies which service will handle print requests from DLC hosts. DLC can be enabled on one service per Server.</td>
</tr>
<tr>
<td></td>
<td><strong>DLC</strong></td>
<td>**EN</td>
</tr>
<tr>
<td></td>
<td><strong>BANNER</strong></td>
<td>**EN</td>
</tr>
<tr>
<td></td>
<td><strong>BINARY</strong></td>
<td>**EN</td>
</tr>
<tr>
<td></td>
<td><strong>EOJ string</strong></td>
<td>Causes the Server to send a start-of-job string to the attached device before every job. Enter a start string or the word none.</td>
</tr>
<tr>
<td></td>
<td><strong>FORMFEED</strong></td>
<td>**EN</td>
</tr>
<tr>
<td></td>
<td><strong>POSTSCRIPT</strong></td>
<td>**EN</td>
</tr>
<tr>
<td></td>
<td><strong>PSCONVERT</strong></td>
<td>**EN</td>
</tr>
<tr>
<td></td>
<td><strong>SOJ string</strong></td>
<td>Causes the Server to send a start-of-job string to the attached device before every job. Enter a start string or the word none.</td>
</tr>
</tbody>
</table>
Frequently-used Commands

Table F-1: Frequently-used Server Commands, cont.

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE SERVICE</td>
<td>TCPPORT string</td>
<td>Specifies a raw TCP listener socket for the service. Enter a socket number (4000 to 4999) or the word none.</td>
</tr>
<tr>
<td></td>
<td>TELNETPORT string</td>
<td>Specifies a TCP listener socket for the service. Unlike TCPPORT, this option performs Telnet IAC interpretation on the data stream. Enter a socket number (4000 to 4999) or the word none.</td>
</tr>
<tr>
<td>INITIALIZE</td>
<td>DELAY num</td>
<td>Schedules a reboot after num minutes. Enter a value from 0 to 120.</td>
</tr>
<tr>
<td></td>
<td>CANCEL</td>
<td>Cancels an impending initialization.</td>
</tr>
<tr>
<td></td>
<td>FACTORY</td>
<td>Reboots the server to its factory default settings.</td>
</tr>
<tr>
<td></td>
<td>NOBOOT</td>
<td>Forces the Server to stop in Boot Configuration Mode rather than fully rebooting.</td>
</tr>
<tr>
<td></td>
<td>RELOAD</td>
<td>Forces the Server to download new operational code and reprogram its flash-ROM.</td>
</tr>
<tr>
<td>LOGOUT</td>
<td>&lt;nothing&gt;</td>
<td>Logs out the current port (the port that issued the command).</td>
</tr>
<tr>
<td></td>
<td>PORT num</td>
<td>Logs out the specified port.</td>
</tr>
</tbody>
</table>
### Frequently-used Server Commands, cont.

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PURGE SERVICE</strong></td>
<td>LOCAL</td>
<td>Removes the definitions of all local services.</td>
</tr>
<tr>
<td><strong>service</strong></td>
<td></td>
<td>Removes the definition of the specified service.</td>
</tr>
<tr>
<td><strong>SET PRIVILEGED</strong></td>
<td></td>
<td>Enters privileged mode, provided the user enters the proper privileged password when prompted.</td>
</tr>
<tr>
<td>**{SHOW</td>
<td>MONITOR} QUEUE**</td>
<td></td>
</tr>
<tr>
<td>**{SHOW</td>
<td>MONITOR} SERVER**</td>
<td>&lt;nothing&gt;</td>
</tr>
<tr>
<td></td>
<td>COUNTERS</td>
<td>Displays characteristics related to the various counters kept by the Server.</td>
</tr>
<tr>
<td>**{SHOW</td>
<td>MONITOR} SERVICE**</td>
<td>&lt;nothing&gt;</td>
</tr>
<tr>
<td></td>
<td><strong>service</strong></td>
<td>Displays only characteristics related to the named service.</td>
</tr>
<tr>
<td><strong>ZERO COUNTERS</strong></td>
<td>ALL</td>
<td>Zeroes all port, node, and Server counters.</td>
</tr>
<tr>
<td></td>
<td>PORT num</td>
<td>Zeroes port counters for the specified port.</td>
</tr>
</tbody>
</table>

---
**F.2 Port Commands**

**Table F-2: Port Commands**

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE PORT 1</td>
<td>DYNAMIC</td>
<td>The port can initiate and receive connection requests.</td>
</tr>
<tr>
<td>ACCESS option</td>
<td>LOCAL</td>
<td>The port can initiate connection requests, and local logins are permitted.</td>
</tr>
<tr>
<td></td>
<td>NONE</td>
<td>The port is unusable.</td>
</tr>
<tr>
<td></td>
<td>REMOTE</td>
<td>The port can receive host-initiated connection requests.</td>
</tr>
<tr>
<td>DEFINE PORT 1</td>
<td>BITRONICS {EN</td>
<td>DIS}</td>
</tr>
<tr>
<td>DEFINE PORT 1</td>
<td>CHARACTER size</td>
<td>Toggles the port between 7-bit and 8-bit characters (the default). Enter either 7 or 8.</td>
</tr>
<tr>
<td>DEFINE PORT 1</td>
<td>DSRLOGOUT {EN</td>
<td>DIS}</td>
</tr>
<tr>
<td>DEFINE PORT 1</td>
<td>DTRWAIT {EN</td>
<td>DIS}</td>
</tr>
</tbody>
</table>
## Frequently-used Commands

### DEFINE PORT 1 FLOW option
- **CTS**: Specifies CTS/RTS (hardware) flow control.
- **{EN|DIS}**: Activates or deactivates the currently-configured flow-control method.
- **NONE**: Removes the current flow control settings.
- **XON**: Specifies XON/XOFF (software) flow control.

### DEFINE PORT 1 NAME "newname"
Enter a name of up to 16 alphanumeric characters for the specified port.

### DEFINE PORT 1 PARITY option
- **parity**: Enter **even**, **odd**, **mark**, or **space**. Specifying **mark** or **space** will change the character size to 7 bits.
- **NONE**: Specifies that no parity will be used (the default).

### DEFINE PORT 1 SPEED baudnum
Sets the port’s baud rate. Acceptable **baudnum** values range from 300 to 115200 baud (or 230000 baud for 100BASE-T Servers).

### {SHOW|MONITOR} PORT 1
Displays the port’s configuration characteristics once (Show) or continually every three seconds (Monitor). Counters and Status keywords can be added.

### TEST PORT 1 option
- **COUNT rows**: Sends an ASCII data stream to the port for the specified number of rows and/or columns.
- **WIDTH cols**: Sends a PostScript test page to the port.
- **POSTSCRIPT**: Sends a PostScript test page to the port.

---

**Table F-2: Port Commands, cont.**

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE PORT 1 FLOW</td>
<td>CTS</td>
<td>Specifies CTS/RTS (hardware) flow control.</td>
</tr>
<tr>
<td>option</td>
<td>{EN</td>
<td>DIS}</td>
</tr>
<tr>
<td></td>
<td>NONE</td>
<td>Removes the current flow control settings.</td>
</tr>
<tr>
<td></td>
<td>XON</td>
<td>Specifies XON/XOFF (software) flow control.</td>
</tr>
<tr>
<td>DEFINE PORT 1 NAME</td>
<td>&quot;newname&quot;</td>
<td>Enter a name of up to 16 alphanumeric characters for the specified port.</td>
</tr>
<tr>
<td></td>
<td>parity</td>
<td>Enter <strong>even</strong>, <strong>odd</strong>, <strong>mark</strong>, or <strong>space</strong>. Specifying <strong>mark</strong> or <strong>space</strong> will change the character size to 7 bits.</td>
</tr>
<tr>
<td></td>
<td>NONE</td>
<td>Specifies that no parity will be used (the default).</td>
</tr>
<tr>
<td>DEFINE PORT 1 SPEED</td>
<td>baudnum</td>
<td>Sets the port’s baud rate. Acceptable <strong>baudnum</strong> values range from 300 to 115200 baud (or 230000 baud for 100BASE-T Servers).</td>
</tr>
<tr>
<td>{SHOW</td>
<td>MONITOR} PORT 1</td>
<td></td>
</tr>
<tr>
<td>TEST PORT 1 option</td>
<td>COUNT rows</td>
<td>Sends an ASCII data stream to the port for the specified number of rows and/or columns.</td>
</tr>
<tr>
<td></td>
<td>WIDTH cols</td>
<td></td>
</tr>
<tr>
<td></td>
<td>POSTSCRIPT</td>
<td>Sends a PostScript test page to the port.</td>
</tr>
</tbody>
</table>
### F.3 Protocol Commands

In the following table, `PROTO` is an abbreviation for the optional keyword `PROTOCOL`.

**Table F-3: Protocol Commands**

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE PROTO</td>
<td>option</td>
<td></td>
</tr>
<tr>
<td>APPLETALK</td>
<td>(EN</td>
<td>DIS)</td>
</tr>
<tr>
<td>ZONE newzone</td>
<td></td>
<td>Places the Server in a zone other than the default.</td>
</tr>
<tr>
<td>DEFINE PROTO</td>
<td>option</td>
<td></td>
</tr>
<tr>
<td>IP</td>
<td>(EN</td>
<td>DIS)</td>
</tr>
<tr>
<td>GATEWAY ipaddr</td>
<td></td>
<td>Same as DEFINE SERVER GATEWAY ipaddress, page F-2.</td>
</tr>
<tr>
<td>IPADDRESS ipaddr</td>
<td></td>
<td>Same as DEFINE SERVER IPADDRESS ipaddress, page F-3.</td>
</tr>
<tr>
<td>LOADHOST ipaddr</td>
<td></td>
<td>Same as DEFINE SERVER LOADHOST ipaddress, page F-3.</td>
</tr>
<tr>
<td>NAMESERVER ipaddr</td>
<td></td>
<td>Specifies the IP address of the host that will resolve text host names into their numeric equivalents for TCP/IP connection attempts.</td>
</tr>
</tbody>
</table>
Table F-3: Protocol Commands, cont.

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE PROTO LANMAN option</td>
<td>{EN</td>
<td>DIS}</td>
</tr>
<tr>
<td>DEFINE PROTO LAT option</td>
<td>{EN</td>
<td>DIS}</td>
</tr>
<tr>
<td>LICENSE string</td>
<td></td>
<td>Enables LAT on multi-port Servers. Enter the license string obtained from Lantronix.</td>
</tr>
<tr>
<td>DEFINE PROTO NETWARE option</td>
<td>{EN</td>
<td>DIS}</td>
</tr>
<tr>
<td>DSCONTEXT string</td>
<td></td>
<td>Configures the NetWare Directory Services context in which the Server is located. For more information about NDS contexts, see your NDS documentation.</td>
</tr>
<tr>
<td>DSLICENSE string</td>
<td></td>
<td>Configures the NetWare Directory Services license needed to enable NDS on your Server. Enter the license string obtained from your dealer or Lantronix.</td>
</tr>
<tr>
<td>DSTREE string</td>
<td></td>
<td>Configures the NetWare Directory Services tree in which the Server is located. For more information about NDS trees, see your NDS documentation.</td>
</tr>
</tbody>
</table>
### Frequently-used Commands

**DEFINE PROTO NETWARE ENCAPSULATION option**
- **NATIVE**: Configures the Server to use the “native mode” frame format.
- **ETHER_II**: Configures the Server to use Ethernet v2 frame format.
- **802_2**: Configures the Server to use 802.2 frame format with NetWare SAPs.
- **SNAP**: Configures the Server to use 802.2 frame format with SNAP SAPs.

**DEFINE PROTO NETWARE LOADHOST server**
Same as **DEFINE SERVER NETWARE LOADHOST server**, page F-3.

**PURGE IPSECURITY option**
- **ALL**: Removes the entire IP security table.
- **ipaddress**: Removes entries from the IP security table that are related to the specified IP address.

**PURGE PROTO NETWARE ACCESS option**
- **ALL**: Removes all entries from the NetWare access list.
- **server**: Removes entries from the NetWare access list that are related to the specified file server.

**{SHOW|MONITOR} PROTO protocolname**
Displays operating characteristics of the specified protocol.

### Table F-3: Protocol Commands, cont.

<table>
<thead>
<tr>
<th>Command</th>
<th>Option(s)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEFINE PROTO NETWARE ENCAPSULATION option</td>
<td>NATIVE</td>
<td>Configures the Server to use the “native mode” frame format.</td>
</tr>
<tr>
<td></td>
<td>ETHER_II</td>
<td>Configures the Server to use Ethernet v2 frame format.</td>
</tr>
<tr>
<td></td>
<td>802_2</td>
<td>Configures the Server to use 802.2 frame format with NetWare SAPs.</td>
</tr>
<tr>
<td></td>
<td>SNAP</td>
<td>Configures the Server to use 802.2 frame format with SNAP SAPs.</td>
</tr>
<tr>
<td>DEFINE PROTO NETWARE LOADHOST server</td>
<td></td>
<td>Same as <strong>DEFINE SERVER NETWARE LOADHOST server</strong>, page F-3.</td>
</tr>
<tr>
<td>PURGE IPSECURITY option</td>
<td>ALL</td>
<td>Removes the entire IP security table.</td>
</tr>
<tr>
<td></td>
<td>ipaddress</td>
<td>Removes entries from the IP security table that are related to the specified IP address.</td>
</tr>
<tr>
<td>PURGE PROTO NETWARE ACCESS option</td>
<td>ALL</td>
<td>Removes all entries from the NetWare access list.</td>
</tr>
<tr>
<td></td>
<td>server</td>
<td>Removes entries from the NetWare access list that are related to the specified file server.</td>
</tr>
<tr>
<td>{SHOW</td>
<td>MONITOR} PROTO protocolname</td>
<td></td>
</tr>
</tbody>
</table>
Warranty Statement

Lantronix warrants for a period of FIVE YEARS from the date of shipment that each MPS Ethernet Print Server supplied shall be free from defects in material and workmanship. During this period, if the customer experiences difficulties with a product and is unable to resolve the problem by phone with Lantronix Technical Support, a Return Material Authorization (RMA) will be issued. Following receipt of a RMA number, the customer is responsible for returning the product to Lantronix, freight prepaid. Lantronix, upon verification of warranty will, at its option, repair or replace the product in question, and return it to the customer freight prepaid. No services are handled at the customer's site under this warranty.

Lantronix warrants software for a period of sixty (60) days from the date of shipment that each software package supplied shall be free from defects and shall operate according to Lantronix specifications. Any software revisions required hereunder cover supply of distribution media only and do not cover, or include, any installation. The customer is responsible for return of media to Lantronix and Lantronix for freight associated with replacement media being returned to the customer.

Lantronix shall have no obligation to make repairs or to cause replacement required through normal wear and tear of necessitated in whole or in part by catastrophe, fault or negligence of the user, improper or unauthorized use of the Product, or use of the Product in such a manner for which it was not designed, or by causes external to the Product, such as, but not limited to, power or failure of air conditioning.

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Declaration of Conformity
(accordingly to ISO/IEC Guide 22 and EN 45014)

Manufacturer’s Name: Lantronix
Manufacturer’s Address: 15353 Barranca Parkway, Irvine, CA 92618 USA
declares that the product:
Product Name: Micro Ethernet Print Server
Model Number(s): MPS1-T, MPS1-2, MPS100
conforms to the following Standards:
Safety (All): EN 60950:1988 + A1, A2
EMC (All): EN 55022:1988 class A
EN 50082-1:1992
Additional EMC (MPS1-2):
IEC 801-3:1992/prEN55024-3:1991-3V/m
IEC 801-4:1988/prEN55024-4:1992-0.5kV Signal Lines,
1kV Power Lines
IEC 801-5:1993/prEN55024-5:1992-1kV Common Mode,
0.5kV Differential Mode, 1kV Network Cable

Supplementary Information:
"The product complies with the requirements of the Low Voltage Directive 73/23/EEC and the
EMC Directive 89/336/EEC."

Warning: This is a Class A product. In a domestic environment this product may cause radio
interference in which case the user may be required to take adequate measures.

Manufacturer’s Contact: Director of Quality Assurance
Lantronix
15353 Barranca Parkway, Irvine, CA 92618 USA
General Tel: 949/453-3990; Fax: 949/453-3995
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