

Date: June 22, 2004

PCN No.: PCN-010

PRODUCT CHANGE NOTICE

Dear Valued Lantronix Customer,

The purpose of this document is to notify you of a firmware change to the USB ServerSwitch (p/n 300.000.1000B) KVM Switch.

Description of Change

The USB Port Controller firmware of the USB ServerSwitch has recently been updated (to v1.09) to resolve a compatibility issue with some Sun equipment running later versions of Open Boot Prompt (OBP). While the OBP version varies from one Sun model to another, the issue is generally limited to OBP versions 4.10.6 and later.

The symptom of this issue is a delayed system response at the OBP level, requiring user key presses of approximately 0.5 seconds or longer.

To determine the current USB Port Controller firmware version, first attach the USB ports of the USB ServerSwitch to USB hosts. Attach the line cord, and plug it into a power receptacle. While pressing both front panel buttons (**UP & DOWN** arrows), turn on the power switch and continue pressing both buttons until the following message is displayed:

```
Server Unit 1  
v1.09 8/11/06
```

To test the next port, press the **DOWN** key. After the 8th port, the unit will switch back to normal operating mode. If there is a problem, or the particular port is not connected to a USB host, the message Not Powered is displayed.

All USB ServerSwitches shipped June 2004 and later are equipped with the updated firmware (v1.09). For all other units, a field upgrade kit (USBSS-KIT1) is available directly from Lantronix. One kit is required for each USB ServerSwitch.

Additional Information

If you have any questions, please contact your sales representative or Lantronix Customer Support at (866) 649-0721 or (949) 453-3990 x342.